PARTNER BRIEF: SERVICENOW

Extending ServiceNow to Multi-Cloud and DevOps

Enable self-service provisioning of application components across any cloud and platform plus assure seamless CMDB updates, incident management, and workflow approval.

Service delivery challenges are increasing

According to Gartner research, over 80% of businesses expect to have DevOps and Cloud-First processes in place by 2020 to support digital transformation and application development.

Unfortunately, it can take IT a week or more to deliver on services requested by developers and 88% report that app development is the largest consumer of IT resources.

This IT agility gap is driving demand for public cloud and hybrid IT deployments but organizations must standardize and control access without slowing down innovation. Challenges include:

- Fear of cloud provider, platform, and tool lock-in
- High costs due to shadow IT and rogue instances
- Lack of approval processes and access control
- Ops-centric tools that limit developer velocity
- Poor integration into application life-cycle tools

Benefits at-a-glance

Give CloudOps, DevOps, and BizOps teams what they need in one place.

- Enable digital transformation and delivery of hybrid IT resources.
- Lower costs 30% with brownfield discovery and analytic guidance.
- Assure compliance with a role-based access and policy engine.
- Deploy 150x faster with full API/CLI plus DevOps tool integration
- Manage complete application life cycles from cradle to grave

Morpheus bridges the IT agility gap

Morpheus helps you clean up legacy environments then enables self-service provisioning of VMs, OSs, databases, and other components on any platform or infrastructure.

Gain the freedom to evolve at your own pace with a mix of VMs, containers, and bare metal servers in virtually any private and public cloud - VMware, KVM, Hyper-V, OpenStack, Kubernetes, Docker, Nutanix, Cisco, HPE, Amazon, Microsoft Azure, Google, etc.

Eliminate manual hand-offs with linkages into DNS, networks, load balancers, and ID management plus speed app deployment with CI/CD integration into Git, Jenkins, Chef, Salt, Ansible, Puppet, etc.
Orchestration and automation with full ServiceNow integration

Unify tools, automate processes, and provide self-service provisioning for traditional or cloud-native apps.

- Eliminate plug-in sprawl with a single shared service catalog
- Add new catalog items quickly with zero coding required.
- Automate DevOps deployment with approvals and workflows
- Consolidate all CMDB updates across all clouds with one tool
- Assure incidents are managed via service aware monitoring.

The fastest path to Hybrid IT plus total freedom of choice

Manage your cloud, your way and get more value from existing investments without taking on technical debt or giving control to any one vendor.

- Get up and running in under an hour via out-of-the-box integration with over 75 enterprise APIs
- Work smarter with cost comparisons, auditing, and powerful reporting by tenant, group, user, project, etc.
- Futureproof IT with IaaS spanning bare metal, VM, and native containers plus Kubernetes and Docker.
- Enable DevOps with a PaaS blueprint engine and YAML/JSON output or integrate with Pivotal and Terraform